

Grievance Redressal

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|-------|----------------|---------------------|--|---|-------------------------------------|
| 1 | 17106106 | Pratik Kumar | It was mentioned Tally 9 or higher accounting platform. My experience is in SAP with 11 years of experience. Please suggest. Shared document of SAP FI Module | No Validating document to establish your experience in Tally9/Higher Platform was shared so additional score was not provided for the same. Document considered and 30 additional marks will be awarded. | Additional 30 Marks will be awarded |
| 2 | 171035 | Rajan Kumar Shaw | I have attached Tally 9 or higher accounting platform i.e. equivalent to Tally.ERP Work Experience Certificate for r/o 5 years experience with my application (Work Experience Certificates attached) so please give me 25 marks re-validated Score in Experience of working on Tally. In interview marks, I have not yet received any notice for interview conducted by your agency or cabinet secretariat department, bihar web site so how interview marks has given in Provisional Merit List? so please rectify Provisional Merit List. | Document attached shows experience in Tally ERP and Tally website shows Tally ERP is meant for Tally 9 only so additional 25 Marks will be awarded This had been telephonic interview so no notice in advance was given to candidates and candidates have received calls during validation process and post that interview score had been awarded. | Additional 25 Marks will be awarded |
| 3 | 17101141 | Ranjan Kumar | I Ranjan Kumar , Application id-17101141 position applied for the post of accounts officer, i want to ask about the procedure you have conducted for this post, please explain me in a brief that when you have conducted the interview , or if conducted then whether you informed the candidate about the interview also i want to ask about the marking criteria for the interview. And i have got 0 in Total re validated Score Post Interview and Total Online score then on what basis i have got selected for the next process and there is no any remarks in my candidature. Please provide me further instruction and the information about the next process about this post and i would also request you to give me a chance for the interview. whether you have to take a telephonic interview or physically i have to present for the interview. | This had been telephonic interview so no notice in advance was given to candidates and candidates have received calls during validation process and post that interview score had been awarded. As discussed, This is internal interview to understand candidates overall experience in Role | No Change |
| 4 | 17104562 | Rani | We sending all relevant papers and relevant experience.Right now we working with SAKSHAM(SSUPSW, Govt.of Bihar) as a Accountant at Dist. level. So I hope I am suitable for the role. | Your Name is mentioned in List of candidates-Fit for further evaluation Process in both overall list & list of MBC candidates, Your Tally 9/Higher accounting platform experience could not be established from the document. | No Change |
| 5 | 1710239 | Dhirendra Kumar Roy | currently working with Bihar Society for computerization of registration offices(BISCORE) from 15.09.2017 to till date. Kindly consider me for the post. | Your Name is mentioned in List of candidates-Fit for further evaluation Process in overall list. You have been already considered for the post. | No Change |
| 6 | 17102966 | A Khan | experience field that has been wrongly interpreted by mancer consulting as only sales experience which actually involved sales experience related to accounting role as well for a period of 3 years.Kindly recheck and consider my candidature. | Your resume and documents shared shows your experience as Franchise Manger which is responsible for managing store operation and cannot be considered core accounting role | Fit for further Evaluation process |

Phase-IV
Accounts Officer



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| 7 | 17104906 | Upendra Kumar | I have good experience of accounts and financial work , Regarding Tally Package - I am well versed with Tally Packages and able to work smooth accounting activity . My Educational qualification and more than 14 years of experience in financial sector will definitely meet the desired criteria for this post - Documents are attached (Two Attachments) | Experience in Tally9/ Higher accounting platform could not be established from documents shared/Existing documents. Hence, We are unable to award any additional marks. | No Change |
| 8 | 1710578 | Rukhsana Khtoon | Kindly consider my application no is "1710578" and my cast category is "MBC" against Account Officer here i enclose of short listed list witch is mancer site update. | Consided, included in MBC Category list | Included in MBC Category Merit List |
| 9 | 17106564 | Pappu Kumar Rawani | Please Grievance redressal of application ID- 17106564 and Position name- account Officer. | You have only mentioned Aaina experience in application form so no other experience can be considered. Secondly in application form document attached doesn't show accounting experience it only shows you were working as supervisor. Please suggest which document is valid. Kindly also share some document to establish your experience between 10th Jan 2016 till 27-02-2016. Document attached in email doesn't highlight Tally9/Higher Accounting Platform. We request you to share required document mentioned in email to establish claims made in application within 24 hours. | No Change |
| 10 | 17105339 | Pawan Kumar | I have experience in ERP Tally for 3 Year, which has not been consider while allotment of marks. Please find the relevant Experience certificate. | Document attached earlier in application form doesn't show experience in Tally9/ or Higher accounting platform. We are considering your document shared which still doesn't show Tally9 but shows Busy and we are treating it as Tally9/Higher accounting platform and as you have approximately 2 Years 10 Months experience. Hence 10 additional marks will be awarded | Additional 10 Marks will be awarded |
| 11 | 1710663 | Aakash agarwal | Grievances Mention Related field of Application for Not Getting Shorlisted for the post of Account Officer Candidate doesn't have Minimum 2 years of post-qualification experience in an accounting . I uploaded my Todi Tulsyan & co Expierence Certificate in which i have show my experience. There is no organsation which gives particularly Tally certificate. In a Chartered Accountants firm we check books of account in tally so i have the expierence in tally. | Your total post qualification details mentioned in application form is less than 2 years. Hence, We would not be able to take your candidature forward | No Change |
| 12 | 17101570 | Pankaj Kumar Pandey | Please find the attachment of Tally 9 experience Certificate according to Tally 9 experience could not be established from attached document. | Tally 9 experience could not be established by document shared with application form earlier. We consider this document and Hence additional 30 Marks will be awarded. | Additional 30 Marks will be awarded |
| 13 | 17101997 | Anjum Jamil | Previous exp not filled , 8 years exp as an accountant (attached certificate with this mail) tally erp 9 (attached certificate with this mail) | Previous experience not mentioned in application form will not be considered Tally 9 Certificate of Jun 2013 will be considered. Hence 3 completed years will be considered as experience in Tally 9 and 15 additional marks will be awarded | Additional 15 Marks will be awarded |

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| 14 | 17102324 | Laxmi Bharti | Sorry I have been able to check mail today, due to which I did not know about timing. I have a Tally Certificate which I will send to this email address by the evening .What I am currently in the office. When I arrive home, I send certificates. By doing so you can provide my eligible points. I would be grateful for that | Certificate shared doesn't show clearly Tally9 /Higher accounting platform experience. Hence additional score will not be awarded. | No Change |
| 15 | 17102365 | Chitransh Prabhkar | I inform to you. I am also working in accounts sector with tally system(04.01.2007 to 31.08.2011 and 13.09.2012 to 20.04.2015). | We request you to revert back to us with validating supporting document to establish years of experience in Tally 9/ Higher accounting software | No Change |
| 16 | 17104785 | Anubhav Kumar Singh | As per document submitted by me my total post qualification experience is 5 year but in provissional merit list it is shown 3 year so I request that kindly update my marks. | You have 5 Years of experience but marks is calculated over 2 years of experience in accounting role. Hence 30 marks | No Change |
| 17 | 1710963 | Ajay Kumar Singh | I have good knowledge in Account & Taxation field and i have also experience in Account & Audit area. | You shared your document highlighting your experience as Article assistant, Hence it cannot be considered as experience in accounting role | No Change |
| 18 | 17105345 | Prashant Kumar Jha | We are working in tally erp9 . I have proof of tally erp 9 working | No Supporting document not attached in application form | No Change |
| 19 | 17104528 | Nihar Kant Jha | All documents shared | No Supporting document not attached in application form | No Change |
| 20 | 17102342 | Sanjeev Prakash | I have a concern of getting only 0 marks in (Experience of working on Tally 9or higher accounting platform -Max 30 marks5 marks for each completed year of experience (Course Certificate / Work Experience Certificate mentioning Tally 9 will be required)). I passed financial accounting in 2007 from ICA institute from Bhagalpur, the course consisted of Tally9 as a subject. | No Certificate highlights experience in Tally 9/Higher accounting Platform and establishes years of experience in the same. It would not be possible to award additional score for the same | No Change |
| 21 | 17103788 | Abhilasha Singh | This is to inform you that you have mentioned 3 years of work experience in Status column of Marks Sheet, whereas I have 4 completed years of work experience, which is attached herewith. Last drawn Salary Slip is also enclosed herewith. | Earlier salary slip till may shared Hence only 3 years of experience could be be established and you are still working with same organization, Hence additional marks will be awarded for the same. Secondly document shared with us along with Grievance you have shared Tally9 experience. Hence in additional marks awarded will be awarded for Tally9. Hence in total 20 Marks will be awarded & 10 Marks for State Govt. | Additional 30 Marks will be awarded |
| 22 | 17101558 | Rakesh Kumar | By Mistake provided DCA certificate mentioning Tally, Has provided certificate of Tally9 | Tally 9 experience considered post course done in 2009 for completed 6 Years additional 30 Marks will be awarded | Additional 30 Marks will be awarded |
| 23 | 17101465 | Raj Kumar Kanhaiya | ADCA Certificate Only Mentioned Tally instead of Tally 9 so you have to produce certification from your coaching so I am attaching certify scan copy by Computer Centre Director and also attaching certify scan copy by my DFM of BRLPS where I am currently working as a District Accountant and working on Tally.ERP9 at DPCU Nawad | Tally 9 Experience of BRLPS considered and 5 marks for each completed year of BRLPS will be considered. Additional 15 Marks will be awarded | Additional 15 Marks will be awarded |
| 24 | 1710240 | Vinayak Kumar | Experience of 3 years was established form can be established, Which is not correct I have 8.8 Years of experience and I have experience in Tally 9 | Tally9 experience of employer is considered and additional 25 Marks will be awarded | Additional 25 Marks will be awarded |
| 25 | 17105918 | Sanjeev Kumar | i am working with tally erp 9 software but i have not mention in experience letter. Please review my application and give me full mark on experience on worked on tally 9. | We need validating document to support claim made by you either experience letter showing Tally9/Higher accounting platform experience or course certificate highly Tally9/ Higher accounting platform course done, else we would not be able award you additional score for the same | No Change |

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| 26 | 1710265 | Vinaykant Thakur | I am attaching my tally certificate and mark sheet, Please consider my Tally 9 experience. | Your certificate only highlights course Tally instead of Tally 9/Higher accounting platform. Hence it would not be possible for us to award additional score for the same | No Change |
| 27 | 17106136 | Sonu Kumar | Claims made in application form could not be established from attached documents | Supporting document to establish claims made in application form was not found as attachment in application form. | No Change |
| 28 | 1710644 | Durga Sharma | I have over 4 years and 6 months of Experience in Tally. I did the Tally Course in 2013 and already provided the Certificate. Experience of working on Tally 9 or higher accounting platform -Max 30 marks5 marks for each completed year of experience (Course Certificate / Work Experience Certificate mentioning Tally 9 will be required) 2 I have one year of experience in Accounting Role in Previous Company. Preferred marking on Total Post Qulaification Experience in Accounting Role: Max 50 years10 marks for each additional completed year (over minimum 2 years exp) 3 Without any interview how can I got Zero Marks. Interview Marks | We had received certificate from your end but it doesn't highlight Tally9/Higher accounting platform course/ in subject. Hence additional score could not be awarded. Your Previous company designation was Trainee(Logistics) doesn't give any indication about your role in accounting role and even offer letter doesn't highlight accounting as responsibility. This had been a telephonic interview done during the validation Process. You must have received call to discuss about your role and area of experience and internal interview process overall score scored by you kept in consideration so no interview marks was awarded to you. | Additional 10 Marks will be awarded |
| 29 | 17101560 | Sunil Rao | I have selected in Provisional Merit List of Candidates (Overall) Fit for further evaluation process, but in re validated score no number is shown, Also when is the interview will be held. | Only two years of experience could be established from Supporting document to establish claims made in application form was not found as attachment in application form. Hence no additional score was awarded | No Change |
| 30 | 17101206 | Asad Hussain | Experience of working on Tally 9 Mention related Field of Application Form- I have already working on Tally ERP 9.0 since 05 years i have completed the tally course from ICA Kolkata which i alraedy submit the copy of certificate of ICA Kolkata. | It is not possible to to establish your experience in Tally9 from existing document. We request you to share document highlighting Tally9/Higher accounting platform either course certificate/experience letter else It would not be possible for us to provide additional marks. | No Change |
| 31 | 1710612 | Tarun Gupta | 1. National health Mission, Uttar Pradesh Government as Program Coordinator from 1 July 2016 to 09 August 2017 (1 Year and 1 Month) 2. Uttar Pradesh Technical Support Unit as Zonal Finance Associate From 10 August 2017 to 25 October 2017 (03 Months) 3. Presently working in PIU, Dehradun as a Accounts Officer Uttarakhand Govt. from 26 Dec 2017 | Candidate has experience with state government of 1 completed year and hence additional 5 marks will be awarded. | Additional 5 Marks will be awarded |

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| 32 | 17101213 | Mukesh Bhagat | <p>selected in provisional merit list for ACCOUNT OFFICER,But i did not get any marks in this regard i have submitted all document through mail dated-12/12/17 as asked by you.</p> <p>Therefore Kindly requested to you please look into this matter and updated as per your rules.</p> <p>Enclose:-1. Reveling Letter from Riga Sugar Co Ltd 2.Salary slip. 3.Salary Slip. 4. offer letter of balrampur chini mills ltd</p> | <p>considered your those documents but your total experience in 2 Years and 5 months hence no additional score can be awarded in total post qualification experience section.</p> | No Change |
| 33 | 17102969 | Santosh Kumar | <p>Experience of working on Tally 9or higher accounting platform -Max 30 marks5 marks for each completed year of experience (Course Certificate / Work Experience Certificate mentioning Tally 9 will be required)</p> <p>Experience of working with state / central government / bilateral / multilateral organizations (e.g. World bank, DFID, UNDP, ADB) in an accountant / accounts officer role -</p> | <p>ATDCs has emerged as the largest Vocational Training Provider with a leading position in the vocational education space being a nodal agency under component-1 for implementing Integrated Skill Development Scheme (ISDS) of Ministry of Textiles, GOI in 2010 . But it doesn't fall into state / central government / bilateral / multilateral organizations, Hence no additional score can be awarded.</p> <p>We need to establish your Tally9 experience by course certificate/ Experience letter highlighting Tally 9/Higher accounting platform experience but which could not be established from existing documents.</p> | No Change |
| 34 | 17101756 | Achyut Kumar Mishra | <p>working with state / central government</p> | <p>Considered, Additional 10 marks will be awarded</p> | Additional 10 Marks will be awarded |
| 35 | 1710846 | Naushad Anjoom | <p>My grievance for score is for working on Tally or higher accounting software. i want to let you that my work experience is in Tally along with ERP for which no any score given.</p> <p>I have also worked for Bihar Rural livelihood mission project under Bihar Govt as team member of Financial consultant during our articleship period about 18th Months.</p> <p>Please consider score for working in Tally along with ERP software.</p> | <p>We need either course certificate/ experience letter highlighting experience in Tally 9/ Higher accounting software. In case there no supporting document, We would not be able to provide additional score for the same.</p> | No Change |
| 36 | 17102774 | Syed Mohiuddin | <p>I have applied for the post of Account officer (Bihar Vikas Mission) regarding this job criteria i have attached appointment letter, tally certificate and other documents required by, after this you have showing me not eligible candidate for this position reason doesn't have minimum 2 years of post qualification experience in an accounting.</p> | <p>In application form You have shown your work experience with one organization of 11 months and minimum eligiblity is 2 years so your candidature was not found eligible for further evaluation process</p> | No Change |