

**Phase-IV**  
**Inventory Management Expert**

**Grievance Redressal**



S. No	Application ID	Name	Grievance	Redressal/reply	Change in Status
1	17101954	GAUTAM KUMAR	Wrong verification of my application as i am already fulfilling as per the criteria mentioned for the application post. S.No Grievances Mention related Field of Application Form 01 Educational Qualification As per the guidelines for the post of -Inventory Management Expert, I do have Master degree qualification (2 years- full time) PFA- of my educational qualification and application applied for the post. Kindly do the needful.	As per the details mentioned in application form, Candidate meets essential educational criteria but doesn't have minimum 10 years of post-qualification experience in the domain of operations / supply chain management / warehouse management. Hence, We would not be able to take candidature forward.	No Change
2	17103055	Nupur Jha	The comment that "Candidate does not has PG Diploma (2 years full time) or Master's degree (full time) Management / Business Administration / Material Management/ Supply Chain" is not right. I have 2 years full time Post Graduate Diploma in Operations Management. The term Operations Management is synonymous to Supply Chain in the industry and that is the reason that many top ranked institutes like Symbiosis, Narsee Monjee, NITIE etc. give Operations Management diploma for the same course. You can go through the attached course content and subjects to verify it. In my marksheet, you will find that I have covered all the subjects which would be there in the content of Supply Chain Management, right from Basics to Advanced. In fact the syllabus for Operations Management of Symbiosis Institute of Operations Management has around 6 extra subjects than those found in normal course structure of Supply Chain. This diploma is highly regarded in the industry and that is the reason, students from Operations Management course of SIOM are campus placed in the Supply Chain verticals of leading MNCs. Same goes for me, where I have worked with multinational companies in their Supply Chain Divisions, managing the inventories for US/EU businesses as well as for multi-states of India. Not considering Operations Management as a qualification for Inventory Management Expert, would be an injustice for meritorious candidates like me as well as for the state of Bihar, where people like me are eager to serve with their advance qualification and expertise of world wide Supply Chain. I would reiterate again that Operations Management qualification is synonymous and inclusive of Supply Chain Management course, with addition of other core important aspects of SCM. Hence, request you to consider Operations Management as a qualification of the role of "Inventory Management Expert".	Grievance considered. Post Graduation Diploma in Operation Management is considered equivalent to MBA/ MBA in Supply Chain Marking Calculation: Experience of working with Bilateral organizations-10(Online)- Revalidated-0 Role- Warehousing and Optimization of Inventory Management Systems ,Experience in Inventory Management ,Processes marking-45(Online)-45( Revalidated) Honors / Awards / recognized publications marking-5 Certificates / Courses marking-5 Score based on details mentioned in Application Form:65 Revalidated Score:55	Moved to Fit for further Evaluation Process
3	1710982	Munish K. Sharma	have done full time 1 year MBA Course from University of Nottingham,United Kingdom(from Sep2010-Dec2011). The convocation certificate have been already provided for authenticity.University ranking for MBA stands under 80 worldwide.	As per details mentioned in application form Candidate has done 1 year full time course where as minimum eligiblity is PG Diploma (2 years full time) or Master's degree (full time) in Management / Business Administration / Material Management / Supply Chain e. Hence We would not be able to take your candidature ahead.	No Change

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4	17102959	Shrawan kumar	<p>Dear Sir.</p> <p>Please refer the remarks in the Provisional list of candidate Not Fit for Further Evaluation Process for above said position where it has been mentioned against my candidature that Candidate does not has PG Diploma (2 years full time) or Master's degree (full time) Management / Business Administration / Material Management/ Supply Chain.</p> <p>Please also refer the job description Qualifications and Experience at advertisement which are as follows .                      ☑ PG Diploma (2 years full time) or Master's degree (full time) in Management / Business Administration / Material Management/ Supply Chain                      ☑ Minimum 10 years of post-qualification experience in the domain of operations and / or supply chain management and / or warehouse management                      OR                      ☑ Retired personnel from Government / Defence Services / Paramilitary with minimum 10 years of experience in operations and / or supply chain management and / or warehouse management(last held position should not be lower than Joint Secretary or equivalent level)                      OR ☑                      At least 10 years of post-qualification experience in Indian Administrative Service / 15 years of postqualification experience in State Administrative Service (last held position should not be lower than Joint Secretary or equivalent level) with minimum 3 years of experience operations and / or supply chain management and / or warehouse management.</p> <p>Thus as per JD essential qualification should also may be (refer OR)                      a. Retired personnel from Government which I Posses.(Retred from NTPC)                      b.with minimum 10 years of experience in operations and / or supply chain management which I Posses . C&amp;M (CONTRACTS AND MATERIAL) SERVICES IS SAME AS supply chain management where i worked for more than 10 year(16 years)                      C. Last held position should not be lower than Joint Secretary or equivalent level WHICH I POSSES. I RETIRED FROM THE POST OF ADDITIONAL GENERAL MANAGER WHICH IS not lower than the post of Joint Secretary. AGM at NTPC have pay scle of 61300--73500(pre revised.after revision which is due from 1.1,2017 it likely to be Rs135000.(After seventh pay commission.) I retirwd on 31.01.2017                      All the above has been mentioned in my bio data given by Employer NTPC duly certified and stamped which was attached against essential qualification while applying.</p> <p>Thus your remarks " Candidate does not has PG Diploma (2 years full time) or Master's degree (full time) Management / Business Administration / Material Management/ Supply Chain " is not essentially required and is irrelevant. No rejection on this is totally wrong and perhaps JD has been misunderstood. Pl see the OR (MIDDLE ONE OF JD)marked red. PG Diploma (2 years full time) or Master's degree (full time) Management / Business Administration / Material Management/ Supply Chain is not required at all as per essential qualification. I hope for early handling of grievances and considering my points. In case of further query pl feel free to ask the same.                      Regards                      Shrawan Kumar</p>	<p>We had written to candidate on 15th Feb 2018 with a timelines of 48 hours to avail supporting document to establish his claim i.e AGM in NTPC is equivalent to Joint Secretary but we haven't received relevant supporting documents till 19th Feb 2018.</p> <p>Additionally, We had written to NTPC dated on 08th Feb 2018 and received a response on 20th Feb from NTPC that there is no grade equivalence guidelines comparing CPSE payscales and designation is available. parameters of Essential Criteria as per the Job description.</p> <p>As no relevant supporting document was provided by candidate to establish claim made by candidate i.e AGM of NTPC is equivalent to Joint Secretary.</p> <p>Hence, We would not be able to take the candidature forward.</p>	No Change

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5	1710703	shivendra jha	<p>I don't understand why are you reject me for Inventory Management Expert.. I am belong to Bihar and I have many experiences of this post. And getting this remarks.</p> <p>1710703 KUMAR SHIVENDRA SHANDILYA General Male Not Fit for further Evaluation Process Candidate does not has PG Diploma (2 years full time) or Master's degree (full time) Management / Business Administration / Material Management/ Supply Chain</p>	<p>As per the details mentioned in application form, Candidate has not done PG Diploma (2 years full time) or Master's degree (full time) Management / Business Administration / Material Management/ Supply Chain. Hence we would not be able to take your candidature forward.</p>	No Change